

Other Information

All rights and responsibilities of the patient devolve to the patient's next of kin, guardian, or sponsoring agency(es) where the patient is adjudicated incompetent pursuant to laws or is incapable of understanding these rights due to impairment specified in the patient's record by a physician.

The facility reserves the right to move any patient from one room to another as deemed necessary by nursing staff, attending physician, or administration with appropriate notice to the patient and responsible party.

The facility shall not be responsible for the loss, theft, or destruction of money, papers, or personal property of the patient or any other person except as delivered to the Nursing Staff for safekeeping as evidenced by a signed receipt for such personal property.

This statement contains the general rights of each patient is not all-inclusive. Specific provisions implementing these general rights are included in the facility's policies and procedures, which are available upon request. Lucas County Health Center maintains policies, procedures, and ongoing programs to ensure that the above rights are protected by all personnel.

Contact Us



(641) 774-3000



1200 North 7th Street
Chariton, IA 50049



www.lchcia.com

Patient Rights & Responsibilities



LUCAS **LC** COUNTY
HEALTH **HC** CENTER

An Affiliate of  UnityPoint Health

Patient Rights & Responsibilities

As a patient, you will have access to treatment regardless of race, creed, sex, national origin, diagnosis, or source of payment for care. This brochure contains your patient rights and responsibilities as outlined by the Board of Trustees, Medical Staff, and our entire team.

PATIENT RIGHTS

You are entitled:

- To be informed of your rights, in advance of furnishings or discontinuing care whenever possible.
- To make informed decisions regarding your care. This includes being informed of your health status (unless contraindicated), being involved in care planning and treatment, and being able to request or refuse treatment.
- To an explanation concerning your diagnosis, treatment, procedures, and prognosis or illness, in terms you can understand.
- To considerate, respectful care, with recognition of personal dignity.
- To receive care in a safe and secure environment.
- To personal privacy.
- To have a family member of your choice and your provider notified promptly of your admission to the hospital.
- To formulate Advance Directives through a Living Will and/or Durable Power of Attorney for health care decisions and to have hospital staff and providers comply with these directives.
- To consult with a specialist at your request and expense.

- To the confidentiality of your clinical records and to access information contained in your clinical records within a reasonable time frame.
- To be free from all forms of mental and physical abuse or harassment.
- To be free from chemical and physical restraints except as authorized in writing by a provider for a specified and limited period of time, or when necessary, to protect the patient or others from injury. Restraints may not be used as a means of coercion, discipline, convenience, or retaliation by staff.
- To be fully informed prior to or at admission, or during the stay, of the type of services provided by the facility and any charges for those services.
- To continuity of care and transfer or discharge only for medical reasons or for your welfare or that of other patients.
- To the knowledge of the identity of the provider or other practitioner primarily responsible for the patient's care as well as the identity and professional status of others providing services to the patient while in the hospital.
- To retain and use personal clothing and possessions as space permits.
- To receive the visitors whom you designate, including, but not limited to: a spouse, a domestic partner (including same-sex domestic partner), another family member, or friend, or your right to withdraw or deny such consent at any time.

- To prompt resolution of grievances. If you should wish to file a grievance, you may contact our Quality Manager at
 - (641) 774-3117
 - Lucas County Health Center
Attention: Quality Manager
1200 North 7th Street
Chariton, IA 50049

PATIENT RESPONSIBILITIES

Your responsibilities are:

- To provide accurate and complete information regarding the patient's health status.
- To follow recommended medical and nursing treatment plans, including follow-up care recommended by health care providers. This includes keeping appointments and notifying the health care provider when appointments cannot be kept.
- To abide by hospital and clinical rules and regulations affecting patient care and conduct and to be considerate of the rights of other patients and hospital and clinical personnel.
- To fulfill the patient's financial obligations as soon as possible following discharge.