

VOLUNTEER Voice

HELPING PEOPLE, CHANGING LIVES!



Help Wanted

Transportation Volunteer

We're in need of 6 more volunteers to provide transportation for residents to medical appointments. This program is a community benefit as we offer rides to those that have difficulty getting to appointments. If you have questions or an interest, please contact me at (641) 774-3226. Gas is reimbursed. The position description is at www.lchcia.com/volunteers.

Events

Fundraising

Scrubs on Wheels- March 28
North Parking Lot 9:00-3:00

The Nutman Company- April 23 and 24 LCHC Atrium Time TBD

\$5 Jewelry Sale- May 9 LCHC Atrium 10:00-5:00

Volunteer Week April 7-13
Celebrating You!

You're invited to attend our annual Volunteer Recognition Event at Vision II Theater on 4-12-19 from 1pm-4pm. Awards, movie and popcorn are planned for the event! Invitation follows.



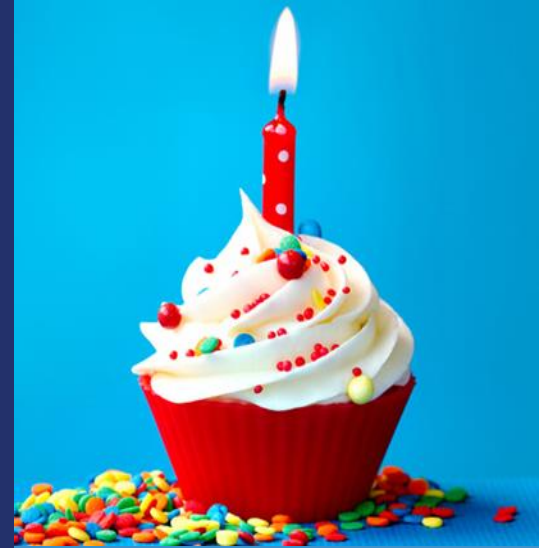
Volunteers are paid in six figures —

S-M-I-L-E-S.

-Gayla Lemaire

March Birthday's

2-Pat Vajda 9-Sharon Neel
 9-Karen Orwig 11-Wanda Liddell
 14-Betty Pepping 15-Jaynane Hardie
 15-Alice Herring 18-Ron Ruddell
 29-Vicky Edwards



Manager's Minute

Kristine Kennedy

Top Ten Reasons to Volunteer

1. *When you stay home you get too many telemarketing calls.*
2. *Your family could use a break from you.*
3. *You might need help yourself someday.*
4. *It's hard to win a game of solitaire.*
5. *Soap operas all sound alike.*
6. *If you don't go out each day, you get old.*
7. *Why let your boss have all the fun in life?*
8. *The car needs a workout.*
9. *Your mom would be proud of you.*
10. *Who cares about money?*

-Author, Unknown

Survey?

Thank you to everyone who has completed the online survey on Volunteer Recognition. It will remain open through March. This survey takes less than five minutes to complete. Kindly follow the link below and complete the survey to offer fun and impactful volunteer recognition ideas and events.

<https://www.surveymonkey.com/r/VQ3MTFQ>

Station Spotlight by Kristine Kennedy

"Ambassadors Impact the Patient Experience" ...

In 2018, LCHC Ambassadors had contact with 9,680 patients and visitors who visited the Lab/Rad waiting room. In addition to this, Ambassadors escorted nearly 300 patients and are often found having meaningful conversations with visitors. Wow, what an impact!

LCHC is very focused on the Patient Experience. Without a doubt, the Ambassador position plays an important role in how LCHC patients and visitors view their experience. In addition to offering a friendly smile and conversation, Ambassadors offer help with locating services and managing wait times. They offer patient amenities and maintain basic knowledge of the hospital and clinics.

This is a laid-back position that offers patients and visitors comfort during uncomfortable times. We're looking for new volunteers that enjoy caring for others, have good customer services skills and want to make a positive impact - no matter how small - on patients and visitors. If you're interested or know of a person that would be perfect for this position, please contact Volunteer Services at (641) 774-3226. Check out the position description online at www.lchcia.com/volunteers.