

## **Financial Assistance Policy – Plain Language Summary**

### **Financial Assistance Offered**

Lucas County Health Center and Lucas County Health Center Medical Clinic is committed to offering financial assistance to those who need emergency and other medically necessary care. You may be eligible to receive financial assistance if you are not insured, are underinsured, or if paying your out-of-pocket expenses is a financial hardship for you.

### **Eligibility Requirements**

Eligibility for financial assistance is based on a review of household income, family size, and assets. Federal Poverty Level guidelines are used to determine the amount of financial assistance offered. Patients must fully comply with the application process. This includes submitting tax returns, pay stubs, as well as completing the application process for all available sources of assistance, including Medicaid. Occasionally additional documentation is requested during the application process.

### **Where to Obtain Copies**

- By calling (641) 774-3201 or 800-404-3111 and requesting an application be sent to you by mail, free of charge.
- Online at [www.lchcia.com/for-patients/lchcs-financial-policy/](http://www.lchcia.com/for-patients/lchcs-financial-policy/) .
- Copies of the application are available at all patient registration areas.

### **How to Apply for Assistance**

Individuals may apply for financial assistance by mailing a completed application along with the required documentation to the address listed below, or by bringing the completed application and documentation to any patient registration area.

### **Financial Counselor**

Lucas County Health Center  
1200 North 7<sup>th</sup> Street  
Chariton, IA 50049

### **Availability of Translations**

For information about Lucas County Health Center's Financial Assistance program and translation services, please call to speak with our Financial Counselor at (641) 774-3201 or 800-404-3111.

### **No More Than Amount Generally Billed (AGB)**

Patients that qualify for financial assistance may not be charged more than amounts generally billed for emergency or other medically necessary care to patients who have insurance for such care.