

MyChart Campaign

Being able to access your medical information is vital to managing your health. In an effort to improve patient access to health data, we are launching an enrollment and education campaign for MyChart – our online patient portal.

MyChart allows patients to:

- view their personal health information and medical records
- Send a message to their provider or care team
- Schedule or request appointments
- · View labs, x-rays, and other test results
- Refill or request prescriptions
- Make payments to your accounts

With an online website and a mobile app, MyChart gives patients easy 24/7 access on the go, making sure you always have your medical information on hand.

Our first goal is to get 75% of our own staff members enrolled. To do this, we have identified "super users" within our facility who can assist our staff members with getting enrolled. If you would like assistance, please contact Kami Welch or Becky Runnells and they will help you get enrolled.

We will be launching "Phase II" of this campaign in November - increasing our patient registration and usage!

Welcome!

Greta Gilland *Ultrasound Tech - Radiology*

Mariam Kopytko Receptionist - Medical Clinic

Sarah Lange Screener - Infection Control

Karley Mart Registration Clerk - Business Office

> Alan Miller Screener - Infection Control

Taylor SherrickScreener - Infection Control

Kristen Tyler Receptionist - Medical Clinic

Lisa Wolfe Screener - Infection Control

Courtney Rush Respiratory Therapist -Respiratory Therapy

Kudos!

Thank you for the nice plant. Earl's family appreciates your thoughtfulness! The Ellis Family

Find us on:

1	2 Geneva Linen Sale *VIRTUAL* November 2 - 12	3	4	5	6	7
8	9	10	11	12	13 New Employee Training Educ. Room, 8:30 AM	14
15	16	17	18 BLS Training: 8 AM First Aid Training: 3:30 PM CPR Training: 6 PM	19 PALS (Full Course) Education Room 9 AM	20 PALS (Full Course) Education Room 9 AM	21
22	23	2.4 Board Meeting Board Room 6:30 PM	2.5 A-Team DriveThru Meal Fundraiser Carpenter's Hall 4:30 - 7 PM Managers Meeting Educ. Room, 2 PM	26 HAPPY	27	28
29	30		NC	VEME	BER	

Birthdays

November 2 - Raeshel Andrews	November 21 - Ella Kopytko
November 4 - Kendall Hardie	November 21 - Twilla Kruzic
November 5 - Jaclyn Swartz	November 23 - Julie Arnold
November 8 - John Pierce	November 24 - Lisa Wolfe
November 10 - Holly Hysell	November 25 - Diane Musick
November 10 - Sarah Lange	November 26 - Andrea West
November 11 - Cody Keyes	November 28 - Shannon Holmes
November 11 - Dale Schilling	November 28 - Nikita Rowell
November 13 - Kami Welch	November 29 - Jessica Goben
November 14 - Phillip Masters	November 29 - Paige Nelson
November 14 - Carol Metcalf	November 29 - Kara Rich
November 15 - Jessica Kline	November 30 - Sarah Carter
November 16 - Angie Shriver	November 30 - Becky Moore
November 19 - Jade Burgett	

Anniversaries

<u>14 Years:</u> Sheri Shore - November 21

<u>11 Years:</u> Sheila Piper - November 18

<u>6 Years:</u> Diana Irving - November 24

<u>5 Years:</u> Tereasa Emerson - November 16

<u>4 Years:</u> Stacia Black - November 8

<u>3 Years:</u> Callie Davis - November 27

<u>1 Year:</u> Nicholas Alger - November 4 Courtney Halterman - November 5 Jennifer Skinner - November 11 Julie Arnold - November 18

HIPAA Reminder:

LCHC employees are reminded to be conscious of HIPAA policies to ensure the safety of our patients' protected health information.

If you have any issues, questions, or concerns regarding HIPAA, contact the following people:

> HIPAA Privacy Officer -Terri McCurdy

HIPAA Security Officer -Lori Johnson

You may also call our Anonymous Compliance Hotline at (641) 774-3290.

Safety

POP QUIZ! How many wheelchairs does LCHC have? (Answer below.)

Here are a few tips for proper wheelchair etiquette:

- 1. Please make sure when you use a wheelchair for a patient that you return the wheelchair to its proper location. We want to provide excellent customer service every time. An example of excellent service is to have wheelchairs ready and waiting for patients when needed.
- 2. Clean wheelchairs prior to and after each use.
- 3. If you need to remove the feet on a wheelchair for a patient, please remember to place the feet back on the chair after use.
- 4. If there is a patient who would like to borrow an LCHC wheelchair, contact JoBeth Lawless at extension 3205.

Winterfest Update:

It is with heavy hearts that A-Team has decided we will not have Winterfest this year due to COVID.

However, don't let that get you down! We are still planning some fun things for what would have been Winterfest week, including a catered meal for all employees!

We also wanted to share we have decided to use the next year to focus on fundraising so we can (hopefully) get the one thing you've all been requesting - DUELING PIANOS!

With that being said, we want to be upfront with you about the cost. Dueling Pianos cost around \$5,000 for just a few hours. That combined with the other costs of Winterfest (prizes at \$1000, building rental at \$1000, DJ at \$1000) and we are looking at a lot of money! To make sure we can hit this mark, we will be doing LOTS of fundraising over the next year. It is VITAL that our fundraisers over the next year are successful if we want this to happen! Each month we will update you on our progress.

If you have any questions, contact an A-Team Member! They are: Paige Nelson, Bev Bear, Darcy Juline, Kristine Kennedy, Jena Wiley, Michelle Oelmann, Kerri Guthrie, Erin Andersen, Twilla Kruzic, Tami Adams, and Shelley Quillin.



Upcoming Fundraisers:

Christmas Cookie Dough Orders due November 25th (can payroll deduct)

Drive-Thru Meal at Thelma's November 25 Carpenter's Hall \$10 per ticket (purchase tickets in gift shop or from an A-Team member - can payroll deduct!)

Answer: 23 wheelchairs

STAY SAFE. STAY HEALTHY

COVID RECOVERY IOWA is here to help.

Counseling will take place via virtual sessions, chat or phone call.

People of all ages may join groups online to find support and learn new strategies to cope with the effects of the pandemic in a variety of creative ways.

Every Iowan is eligible for FREE, confidential counseling, group activities, support groups and resources.

Visit www.**COVIDrecoveryiowa.org** and complete a contact form and a counselor will get back to you.

Facebook, Instagram and Twitter: COVID Recovery Iowa

Call the Iowa Warm Line, 844-775-9276;

to connect with a peer counselor or request to get in touch with a COVID Recovery Iowa counselor.







ABBE CENTER FOR COMMUNITY MENTAL HEALTH, INC. | HEARTLAND FAMILY SERVICE | IOWA STATE UNIVERSITY PATHWAYS BEHAVIORAL SERVICES AND UNIVERSITY OF IOWA CENTER FOR DEVELOPMENT AND DISABILITIES

LET US DO THE COOKING!

DRIVE-THRU MEAL FUNDRAISER

WEDS., NOV. 25 4:30 - 7 PM

HOT CHICKEN BOWL \$10 PER TICKET

Purchase Tickets: Heart+Soul at LCHC Piper's Chariton Chamber

Benefits LCHC's A-Team