



LCHC Celebrates National Hospital Week

National Hospital Week runs May 13 - 17 this year and LCHC is using this opportunity to remind the community that a hospital is more than a place where people go to heal - it is part of the community that fosters health and represents hope. From providing treatment and comfort to the sick to welcoming new life into the world and more, hospitals are essential to a healthy and optimistic community.

Founded in 1961, LCHC has been an integral part of the community for 58 years. Brian Sims, Lucas County Health Center's CEO noted "National Hospital Week, first and foremost, is a celebration of people. We're extremely proud of each member of our staff, and we recognize the important role they play in our community – either caring for you as a patient or serving alongside you at a community event."

National Hospital Week is the nation's largest health care event, dating back to 1921 when it was suggested by a magazine editor. The editor's goal was to start a community-wide celebration that would alleviate public fears about hospitals. The celebration, launched in Chicago, succeeded in promoting trust and goodwill among members of the public and it eventually spread to facilities across the country. An annual tradition at LCHC, the celebration consists of special events to show appreciation to all hospital staff. This year's appreciation events include:

Monday, May 13: The Porch

- Swing by the hallway outside Administration to kick off your morning with The Porch! They'll be here from 9 - 11 AM and will be serving a variety of coffees, scones, and more! All employees will receive a \$3 gift card to use on this day or to use at The Porch during the month of May.

Tuesday, May 14: Popcorn Bar

- Stop by the Bistro to grab a treat! A-Team will be serving up a "popcorn bar" at 2 PM and 6 PM for employees!

Wednesday, May 15: Trail Mix and Bags

- Spend your afternoon making your own trail mix by visiting departments around the hospital. Stop by the time clocks for directions!
- Join us for a bags tournament at 12 PM in the north parking lot. Sign your team up at the front desk by May 10th. All rounds will take place during the lunch hour.

Thursday, May 16: Employee Meal

- Join us from 11:30 AM - 1:30 PM or 6:30 - 7 PM in the hallway behind the Education Room for a taco bar! We'll be serving chicken and beef tacos with all the fixins' and dessert. Prizes will also be drawn this day and will be handed out during the meal.

Friday, May 17: Jeans Day

- All employees are encouraged to sport their LCHC gear with jeans! Please be mindful of your attire.

What is A-Team?

With several new employees on board, we thought it might be nice to share information about what A-Team is and what they do!

A-Team is a group within LCHC that works to plan employee recognition and appreciation events, with heavy focus on Winterfest (LCHC's annual employee recognition and awards celebration) and LCHC's Hospital Week celebration. They also plan other fun events throughout the year including summer movies, jeans days, and more!

However, the fun events do not come without expenses for A-Team. For this reason, A-Team also plans fundraisers throughout the year. All of the funds raised by A-Team are used for employee recognition and appreciation. So the next time you participate in an A-Team fundraiser, just know that the funds will be coming back around to you!

HIPAA Reminder:

LCHC employees are reminded to be conscious of HIPAA policies to ensure the safety of our patients' protected health information.

If you have any issues, questions or concerns regarding HIPAA, please contact the following people:

HIPAA Privacy Officer - Terri McCurdy
HIPAA Security Office - Lori Johnson

You may also call our Anonymous Compliance Hotline at (641) 774-3290.

A-Team Hosting I-Cubs Fundraiser



A-Team is hosting an I-Cubs Fundraiser on Friday, June 21st. The game will begin at 7 PM and is followed by fireworks that night!

Tickets are \$14 each with \$5 of each ticket sold going to A-Team, which funds employee celebration events such as hospital week and Winterfest. Tickets can be payroll deducted. (Payroll deducts will not be processed until after May 10th.)

If you are interested in attending, reserve your tickets by Friday, May 10th. If you purchase tickets and are not able to attend, you can exchange them for general admission tickets to any Monday-Thursday game during the 2019 season.

Children ages 3 and under are admitted free with a waiver pass, but must sit on the lap of an adult.

To make a reservation or for information, contact Jena in Marketing at x3219.

DAISY Award Celebration

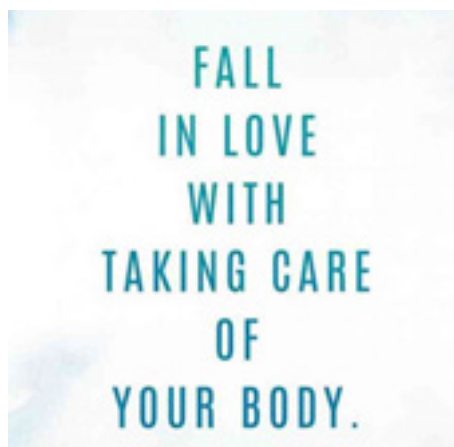
LCHC is excited to host its first DAISY Award Celebration on Tuesday, May 7th at 3:30 PM in the Atrium.

The DAISY Award was founded in memory of J. Patrick Barnes who died at age 33 of ITP, an auto-immune disease. The Barnes Family was awestruck by the clinical skills, caring and compassion of the nurses who cared for Patrick, so they created a national award to say thank you to nurses everywhere.

LCHC partnered with The DAISY Foundation in late 2018 and will be recognizing LCHC's first honoree at this celebration.

Refreshments will be served. All employees are highly encouraged to attend.

Healthier Habits: A Word From Our Dietitian



May 6th is National 'No Diet' Day! As a self-proclaimed non-diet dietitian, I think this concept should be acknowledged every day as well as Health at Every Size® (HAES) which celebrates body diversity. I try hard to encourage my patients to focus on how they are feeling versus looking a certain way. HAES focuses on self-care, values lived experiences, and honors internal cues of hunger. Embrace your body, size, and your health! Visit <https://haescommunity.com> to learn more or for more information.

Stream of Excellence

Sara Anderson was selected as our April "Stream of Excellence" winner!

Sara was recognized by JoBeth Lawless who said, "Thank you so much for jumping in and helping out during a staffing crisis. Thanks for all your hard work and dedication!"

"Stream of Excellence" recognition forms are collected and put into a drawing to receive a \$10 gift certificate and a reserved parking space. Recognition forms are routed back to department managers for distribution to employees.

Provider Spotlight



Lucas County Health Center is proud to partner with Randy Metzger, DPM of Wayne County Hospital to offer podiatry services at our facility.

A Wayne Community High School graduate, Dr. Metzger was awarded his Doctor of Podiatric Medicine in 2010 from Des Moines University – Osteopathic Medical Center College of Podiatric Medicine and Surgery. He received his Bachelor of Arts in Biology in 2006 from Simpson College in Indianola. In June 2013, Dr. Metzger completed his 3rd Year Podiatric Surgical Resident Rearfoot, Reconstruction and Ankle Surgery program at Community Medical Center in Scranton, PA.

Dr. Metzger has volunteered his time as a summer camp counselor at the Miracle Burn Camp at Camp Foster Lake Okoboji, IA for several summers and as a medical staff volunteer at the Streamtown Marathon and worked as an A/V assistant. Outside of work, Dr. Metzger enjoys hunting, fishing, boating, motorcycles, traveling, taking road trips and college football.

Dr. Metzger sees patients on Tuesdays and on the second and fourth Monday of each month in LCHC's Specialty Clinic. To make an appointment with Dr. Metzger, call (641) 203-4664.

Patient Care Equipment Repair Process

1. When patient care equipment is not functioning properly, inform your Department Manager immediately.
2. Locate a Yellow Tag for Equipment Repair and place on equipment. Ensure the yellow repair tag has sticker in place "Remove from Patient Use". Fill the yellow tag out appropriately. Yellow tag is to remain on equipment until Service Tech has approved the equipment for use.
3. Take the equipment out of patient care area. Place equipment in Manager's office or other designated area. If equipment is too large to move, make sure the tag is visible to staff.
4. Complete the Equipment Repair Form.
 - The orange colored boxes are required to be filled out appropriately by staff or manager
 - Priority Level is mandatory: Emergent, ASAP, or routine (see form for definitions)
 - The number located on the yellow repair tag number must be included on the form.
 - Green colored boxes are to be completed by the Bio Services Technician (BST).
5. Once completed, the form is to be routed to the Clinical Services Assistant, Jayma Hoch.
 - Place in mailbox, or
 - Scan and email to jhoch@lchcia.com
6. Clinical Services assistant will update and notify Department Manager on status of equipment after repairs have been performed by Bio Services Tech.

Service Animals vs. Emotional Support Animals

LCHC complies with the Americans with Disabilities Act (ADA) allowing access for all individuals to public places; therefore, we do allow working service dogs to accompany our patients. Service animals are individually trained to perform work or tasks for people with disabilities.

Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA. Should a patient arrive to an appointment with an emotional support animal or pet, staff members should ask the patient to remove the animal from the facility.

If a staff member is not sure that an animal is a service animal, staff members may ask the following questions:

- Is the animal a service animal?
- What tasks/services has the animal been trained to perform?

Staff members should not ask a person about his or her disability.

Ulrich Receives Presidential Volunteer Service Award



Lucas County Health Center (LCHC) recognized Bob Ulrich with the President Volunteer Service Award at their annual volunteer recognition program on April 12th. Ulrich has served LCHC for over 20 years and has volunteered over 4,480 hours at more than 16 stations in our community.

"Volunteering is the life blood of rural communities like ours," said Brian Sims, CEO. "Our volunteers are truly the life force behind so many things in our community, and I'm humbled to work alongside each and everyone one of you."

The President's Volunteer Service Award is the premier volunteer award in the United States and encourages citizens to live a life of service through presidential gratitude and national recognition.

		1 May Day Ice Cream Gift Shop, 1 - 3 PM Free Will Donation	2	3	4
5  HAPPY NURSES WEEK	6 Mandatory Reporter Educ. Room, 1 PM	7 DAISY Award Ceremony Atrium, 3:30 PM	8 A-Team Meeting Board Room, 2 PM	9 \$5 Jewelry Sale Atrium 10 AM - 5 PM	10 New Employee Training Education Room 8:30 AM
12  NATIONAL HOSPITAL WEEK	13	14 Diabetes Support Group Educ. Room, 6:30 PM	15 BLS Training: 8 AM First Aid Training: 3 PM CPR Training: 6 PM Educ. Room	16	17
19  NATIONAL EMS WEEK	20	21	22 ACLS - Full Course Ed. Room, 9 AM - 5 PM	23	24
26	27  Happy Memorial Day!	28 Board Meeting Board Room, 6:30 PM	29 Managers Meeting Educ. Room, 2 PM	30	31

Anniversaries

40 Years:

David Evans - May 13

23 Years:

John Pierce - May 20

22 Years:

Lana Kuball - May 27

19 Years:

Maxine Taylor - May 8

18 Years:

Jayma Hoch - May 7

17 Years:

Jessica Kline - May 28

8 Years:

Laurie Schroeder - May 9

Jeanne Alitz - May 23

Connie Allen - May 23

Dr. Anderson - May 23

Deb Black - May 23

Dr. Cohen - May 23

Melody Gibson - May 23

Cathy Heston - May 23

Allison Krutsinger - May 23

Chris Osier - May 23

Kara Rich - May 23

Becky Runnells - May 23

7 Years:

Katie Werts - May 14

5 Years:

Jane Manser - May 21

Bill Baer - May 20

4 Years:

Caleb Marosi - May 26

3 Years:

Pat Alt - May 31

2 Years:

Michelle Carlton-Delao - May 1

Krystal Pendroy - May 22

1 Year:

Amy Kosman - May 31

Olga Litvinyuk - May 29

Staci Doering - May 21

Khatuna Palm - May 14

Paula Pershy - May 12

Dale Schilling - May 7

Birthdays

- May 3 - Jacob Fletcher
- May 5 - Kristine Young
- May 10 - Joe Hamilton
- May 12 - Calvin Dyer
- May 12 - Sheila Piper
- May 13 - Ann Lund
- May 15 - Earl Ellis
- May 18 - Cassandra DenHartog
- May 20 - Rhonda Morrow
- May 24 - Dr. Anderson
- May 24 - Lindsey Cronin
- May 30 - Michelle Brooks



Specialty Clinic Schedule - May 2019

CLINIC	PROVIDER	PHONE #	APPT. DATES
Allergy	Ravinder Agarwal, MD	(888) 226-0990	6
Audiology	AnnMarie Kinsella, HIS	(712) 623-4802	20
	Tyler Duraes, AuD	(800) 233-4327	7, 21
	Michael K. Webb, AuD	(712) 623-4802	13
	Leah Uthe, AuD	(515) 225-2242	23
	Donal Welch, AuD, FAAA	(712) 366-0503	9
Cardiology	Martin Aronow, DO	(800) 670-9428	No clinic
	Craig Hoffman, PA-C	(800) 670-9428	15
ENT	Simon Wright, MD, PhD	(515) 223-4368	2
	Dave Wonnell, PA-C	(515) 223-4368	2
Gynecology	Kaaren Olesen, DO	(641) 774-8103	Mondays
Oncology	Seema Harichand, MD	(641) 774-8103	14, 28
Ophthalmology	Matthew P. Rauhen, MD	(800) 542-7956	Weekdays
Orthopaedics	Ian Lin, MD	(800) 688-3980	3, 17, 31
Podiatry	Randy Metzger, DPM	(641) 203-4664	7, 13, 14, 21, 28
Pulmonology	Amerlon L. Enriquez, MD	(515) 875-9550	30
	Dustin McCann, DO	(515) 875-9550	No clinic
Surgery Clinic	Dapka Baccam, MD	(641) 774-8103	Wednesdays
	Tim Mayfield, MD	(641) 774-8103	Fridays
Vascular Surgery	Eric Scott, MD	(515) 875-9090	24
Wound Clinic	Philip Sundquist, MD	(641) 774-3362	Tues., Weds.



An Affiliate of  UnityPoint Health

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Chariton, IA 50049
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www.lchcia.com

Huddles

Medical Clinic
Daily at 7:45 AM

Finance

Tues., Fri. at 11:15 AM
Rad/ED/Amb/Lab
Mon., Tues., Thurs. at 11:15 AM

Med/Surg
Daily at 3 PM

Kudos!

LCHC would like to recognize Angie Shriver on achieving the status of Credentialed Trainer for Hospital Billing. She completed this training with Epic and UnityPoint Health. Congratulations on a job well done, Angie and thank you for your commitment to our facility and patients!

Don't play chicken with Salmonella!



- Do not let children less than 5 years of age or others at high risk handle poultry or items contaminated by poultry.
- Wash your hands thoroughly after handling poultry or their droppings.
- Don't kiss backyard poultry, or snuggle them and then touch your face or mouth.
- Do not let poultry live inside your home.
- Do not wash the birds' food and water dishes in the kitchen sink.

Language Interpreting Services

Remember:
LCHC has a Language Interpreting Service through Stratus Audio Interpreting.

Phone #:
(833) 625-9557



Hospital Week

Mon., May 13: The Porch

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Wed., May 15: Trail Mix and Bags

Go on an adventure and make your own trail mix! Grab your ziploc baggie and directions at the time clocks and make a stop in different departments to get your ingredients!

Join us for a bags tournament at 12 PM in the north parking lot. Sign up your team at the front desk by May 10th. All rounds will take place during the lunch hour.

Thurs., May 16: Employee Meal

Join us from 11:30 AM - 1:30 PM or 6:30 - 7 PM in the hallway behind the Education Room for a taco bar! We'll be serving chicken and beef tacos with all the fixins and dessert. Prizes and gifts will be handed out during the meal.

Fri., May 17: Jeans Day

All employees are encouraged to sport their LCHC gear with jeans! Remember, we are still representing the facility. Please be mindful of your attire.



A - TEAM FUNDRAISER

IOWA CUBS NIGHT

GAME: FRIDAY, JUNE 21ST AT 7 PM
TICKETS: \$14 EACH
(CAN BE PAYROLL DEDUCTED)

- Reserve your tickets by Friday, May 10th to get the group rate.
- If you purchase tickets and aren't able to go, you can exchange them for general admission tickets to any Monday-Thursday game during the 2019 season.
- Children age 3 and under are admitted free with a waiver pass, but must sit on the lap of an adult.
- Contact Jena in Marketing to order.



RENAMING CONTEST!

**ALL EMPLOYEES AND VOLUNTEERS ARE INVITED TO HELP US
CREATE A NEW NAME FOR OUR GIFT SHOP!**

All submissions must be received by Wednesday, May 8th. Winner will receive a \$10 gift card to the gift shop. Submit your ideas at www.lchcia.com/for-visitors/gift-shop

Participants can submit more than one idea. Only one prize will be given out. If more than one person suggests the same name, a drawing will be conducted to determine the winner.